

**BEHAVIORAL HEALTH & HOMELESSNESS
STATEWIDE UNIFIED RESPONSE GROUP
(BHHSURG)**

COVID-19 UPDATE

**EDWARD MERSEREAU, DEPUTY DIRECTOR
BEHAVIORAL HEALTH ADMINISTRATION, DEPARTMENT OF HEALTH**

SCOTT MORISHIGE, GOVERNOR'S COORDINATOR ON HOMELESSNESS

**HAROLD BRACKEEN III, ADMINISTRATOR
HOMELESS PROGRAMS OFFICE, DEPARTMENT OF HUMAN SERVICES**

**MATTHEW MILETTE-WINFREE, PHD, CLINICAL PSYCHOLOGIST
UNIVERSITY OF HAWAI'I'S CENTER FOR COGNITIVE BEHAVIORAL THERAPY**

SHARON HIROTA, EXECUTIVE ASSISTANT TO MAYOR HARRY KIM, COUNTY OF HAWAI'I

CONNIE LIU, MANAGING ATTORNEY, LEGAL AID SOCIETY OF HAWAI'I

Presenters

Considerations for Tele-Mental Health Service Delivery in the Context of COVID-19

Matthew Milette-Winfrey, PhD, Clinical Psychologist
University of Hawai'i's Center for Cognitive Behavioral Therapy

County of Hawai'i and Community Alliance Partners

Sharon Hirota, Executive Assistant to Mayor Harry Kim
County of Hawai'i

COVID-19 Legal Issues

Connie Liu, Managing Attorney
Legal Aid Society of Hawai'i

Considerations for Tele-Mental Health Service Delivery in the Context of COVID-19

Matthew Milette-Winfree, PhD, Clinical Psychologist
University of Hawai'i's Center for Cognitive Behavioral Therapy



Considerations for tele-mental health service delivery in the context of COVID-19

Matt Milette-Winfrey, Ph.D.
University of Hawai'i at Mānoa
April 27, 2020



Objective

To provide a modest, broad primer related to conducting telehealth for practitioners by describing evidence-informed procedures and practices adapted by University of Hawaii's Center for Cognitive Behavior Therapy, Child Division.



Three broad themes to consider

Goodness-of-fit

Safety

Maximizing positive impact



Goodness-of-fit

Guiding question: Are telehealth services right for this individual/family at this time?

Considerations:

technology/setting

client/family characteristics

informed consent

intervention goals

safety





Safety

Guiding question: Do I have a plan in place for various potential safety concerns?

Considerations:

- Disconnections

 - Youth suicidal/homicidal ideation

 - Unsafe home environment





Maximizing Positive Impact

Guiding question: How can I make this session as beneficial to the client/family as possible?

Considerations:

- Treatment goals

- Telepresence



Maximizing Positive Impact

Treatment goals

Considerations:

Relevance of pre-COVID-19 goals

Regular check-ins re: COVID-19 situation

Telepresence

Themes:

Pre-interactional

Verbal communication


Non-verbal communication

Relational

Environmental

Educational

Henry et al., 2017





Mahalo!

Local resources:

<http://helpyourkeiki.com/whats-new-2/>

Follow-up questions:

mwinfree@hawaii.edu

County of Hawai'i and Community Alliance Partners

Sharon Hirota, Executive Assistant to Mayor Harry Kim
County of Hawai'i

COUNTY OF HAWAI'I
AND
COMMUNITY ALLIANCE PARTNERS

"We're all in this **T**  **GETHER"**

OUR RESPONSE TO COVID-19

Strategic Goals:

- **PROTECT** the *vulnerable*- elderly, underlying health condition, homeless.
- **PREVENT** *spread* through education and aggressive disinfection of public spaces.
- **ISOLATE** the confirmed and potentially exposed (including incoming travelers)
- **MANAGE** *critical supplies*.
- Stay **HEALTHY** and **HELP** each other.
- Stay calm\\ through **EDUCATION, COMMUNICATION AND TRAINING**.

OUR RESPONSE TO COVID-19

MAXIMIZE use of existing shelter beds. Coordinating and connecting individuals to available shelter beds.

IMMEDIATE CONGREGATE HOUSING – housing solutions for older adults and people of any age who have serious underlying medical conditions.

OUR RESPONSE TO COVID-19

In partnership, INCREASE the number of services provided by Project Vision Hawaii's – Hiehie Hygiene Center.

PREVENTION – request additional testing kits and provide additional options for testing vulnerable population.

PERMANENT HOUSING – increase number of permanent housing options. Connecting individuals and families.



COVID-19 Legal Issues

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Legal Aid Society of Hawai'i

COVID-19 LEGAL ISSUES

CONNIE LIU

MANAGING ATTORNEY

LEGAL AID SOCIETY OF HAWAII

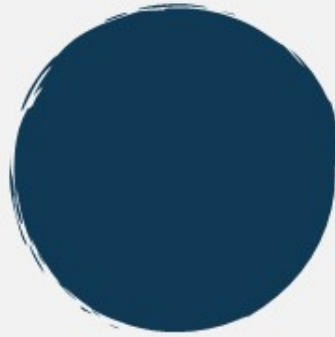
WWW.LEGALAIDHAWAII.ORG





Online Filing

Geared towards
technological saavy



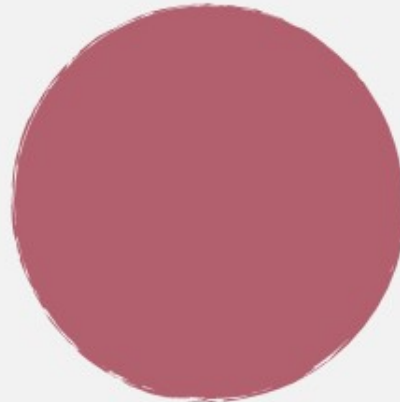
Language Access

English website



Alien Number Requirement

I-94 fix works for
some people



Disqualifications

Self-employed and
independent
contractors

Unemployment Benefits





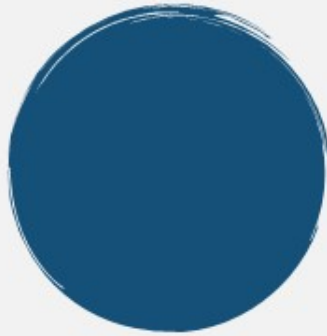
Late Rent/Mortgage Payments

Rent owed during
eviction moratorium



"Self-Help" Evictions

Illegal utility shut offs
and lock outs



Section 8 and Public Housing

Adjustments for
changes to income
and eviction
moratorium



Fair Housing

Reasonable
accommodations

Housing





Domestic
Violence

Call 911



Visitation/Custody

Consider mediation,
since courts closed
except for
emergencies



Education

Work with school

Family





Health Insurance

Marketplace or
Community Health
Centers



SNAP

Food banks and drops



Language Access

Translated materials

Immigrants and Migrants

Public Benefits Bar for
Immigrants with Less than 5
Year Residence and COFA
Migrants





@ B H H S U R G

#HealthyWeLiveHawaii **#SocialDistancing**
#FlattenTheCurve **#TogetherWeCan**